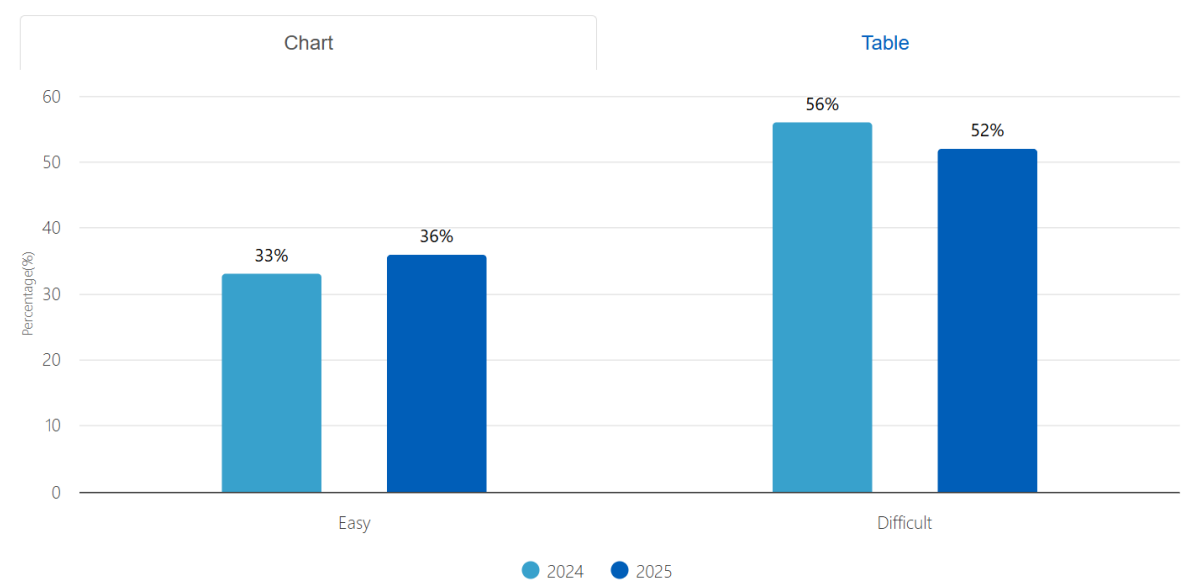


**Q1. Generally, how easy or difficult is it to contact your GP practice on the phone?**

Asked of all patients. Patients who selected 'I haven't tried' have been excluded

Showing summary results ?



**Q2. Generally, how easy or difficult is it to contact your GP practice using their website?**

Asked of all patients. Patients who selected 'I haven't tried' have been excluded

Showing summary results ?

